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**Exam** : **3002**

**Title** : Avaya IP Office™ Platform  
Configuration and  
Maintenance Exam

**Vendor** : Avaya

**Version** : DEMO

NO.1 Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. Endpoint license
- B. Advanced System license
- C. User profile set to Teleworker
- D. User profiles set to Virtual
- E. User and SIP extension in IP Office

**Answer:** A,E

NO.2 Which two email clients are supported for IP Office IMAP services? (Choose two.)

- A. MS Outlook
- B. Lotus Messages
- C. Microsoft Office Communicator
- D. Lotus Notes

**Answer:** A,D

NO.3 You are installing a Server Edition. The New Hardware screen detects the presence of a second hard drive.

For which application is this normally used?

- A. One-X@ Portal
- B. Call Detail Records
- C. Avaya Contact Recorder
- D. Voicemail Pro
- E. Web Services

**Answer:** D

NO.4 Before attempting to connect an IP Office to a one-X@ Portal server, what must be checked?

- A. User Rights
- B. Hunt Group Settings
- C. Security Settings
- D. Time Profiles

**Answer:** A

NO.5 Which method can be used for upgrading the voice prompts on the Embedded Voicemail?

- A. Voice Wizard in the Manager Application
- B. Embedded Monitoring Management
- C. External File Management in the System Status Application
- D. Embedded File Management in the Manager Application

**Answer:** D

NO.6 When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be on all sites?

- A. Preferred Edition - Messaging
- B. IP500 Voice Networking Channels

- C. IP500 IP Office Multi-Site Network
- D. Advanced Small Community Networking

**Answer:** B